Two-factor Authentication for login to Internet trading account

In line with the guideline by SFC and for the purpose of reduce and mitigate hacking risks associated with internet trading, Two-factor Authentication for login to your internet trading account will take effect not later than 27 April 2018.   Customer is required to download designated applications via electronic mobile device to obtain a one-time password for internet trading.   Details as follow:
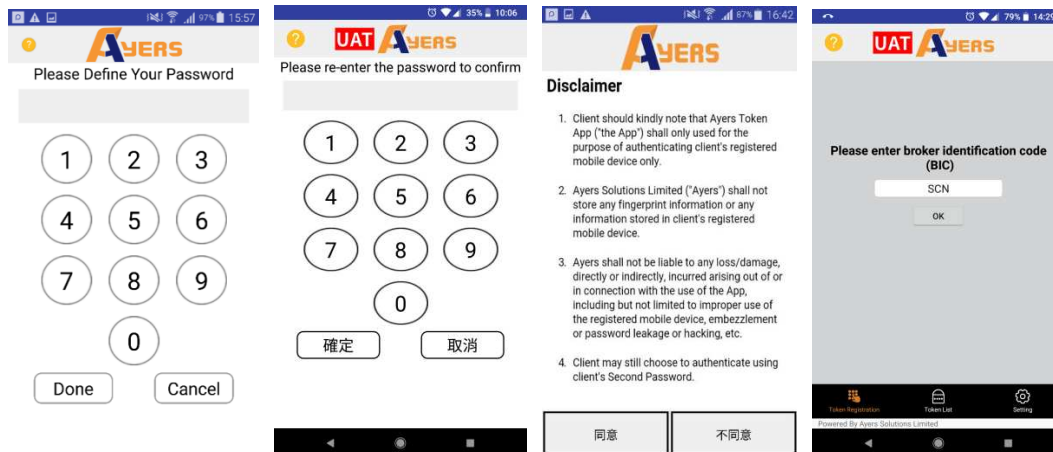
1)   Download Ayers Token from App Store or Play Store

Ayers Token App
Ayers Solutions Limited
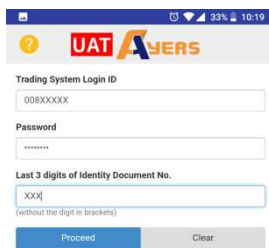
2)   Install Software Token Application

Please follow the below instructions to complete the installation procedure

Broker identification code is SCN

3) Registration

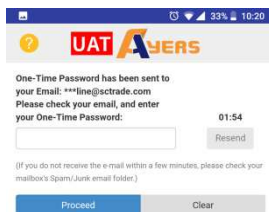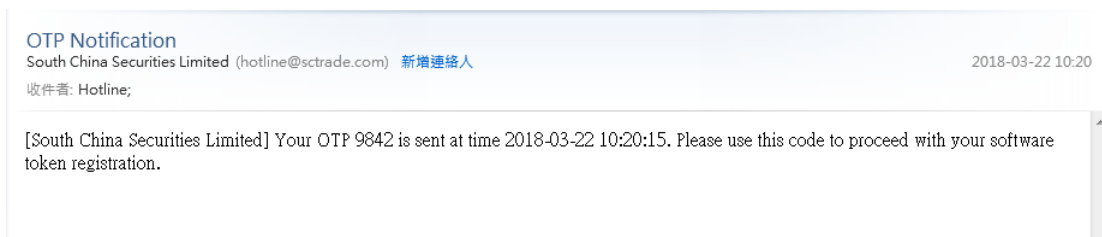Press "Token Registration" and follow the instructions to complete the registration process
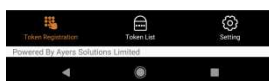

Please check your email and enter the one-time password

Note: Please ensure the registered email address in South China is valid. You may complete a "Notification for Change of Account Information and Service" and send it to us by e-mail to hotline@sctrade.com or by fax (852) 3101 9200 to update your email address.
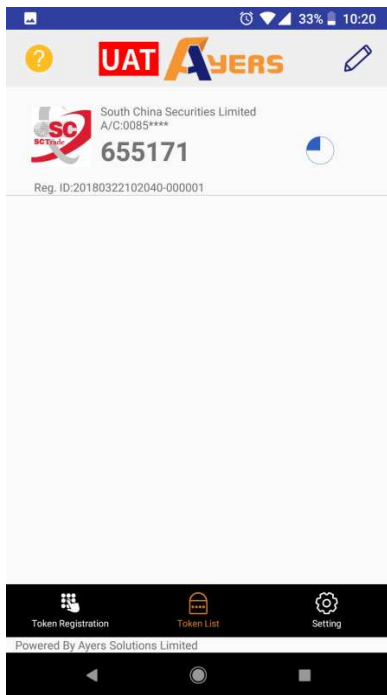

After successful registration, the system will send an email confirmation to your registered email address in South China

Registration Notification
South China Securities Limited (hotline@sctrade.com) 新增連絡人   2018-03-22 10:20
親愛的客戶：

多謝你使用??????????交易系統。你已經在2018-03-22 10:20:40成功登記使用保安編碼作為戶口登入的雙重認證。

已登記的戶口和設備
0085****
Pixel 2

如有任何查詢，請致電本證券行顧客服務熱線 。

??????????
....
Dear Customer,

Thank you for using South China Securities Limited trading service. You have successfully registered the Software Token for 2FA login on 2018-03-22 10:20:40.

Registered account and device:
0085****
Pixel 2

If you have any queries, please contact our Customer Service Hotline on .
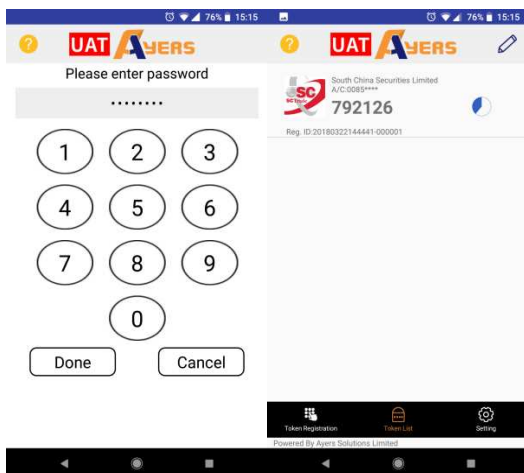
South China Securities Limited

4) Registration is completed

Note: For internet trading client who have multiple accounts in South China, just repeat the registration procedure for each of the accounts need to be activated

5) Login after Software Token successfully registered

Enter your custom password to login the Software Token, after login the one-time password will be generated automatically.
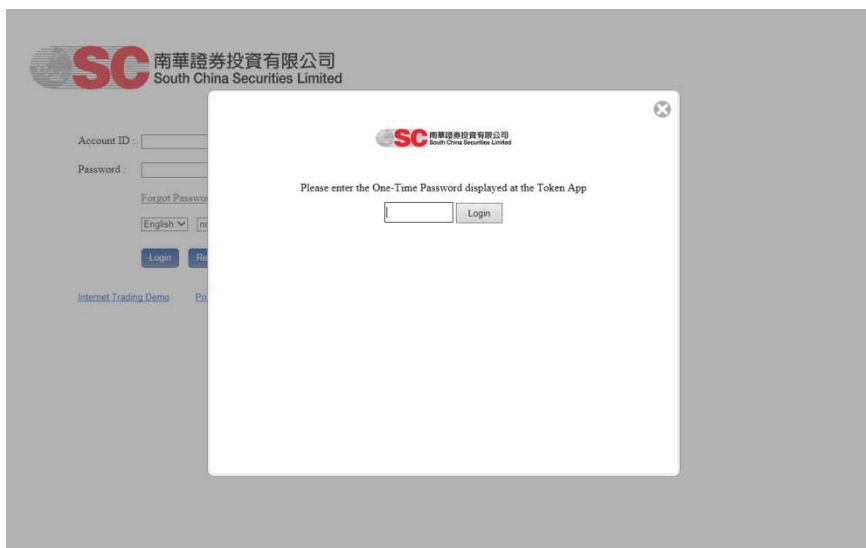
6) Login to Internet Trading Account

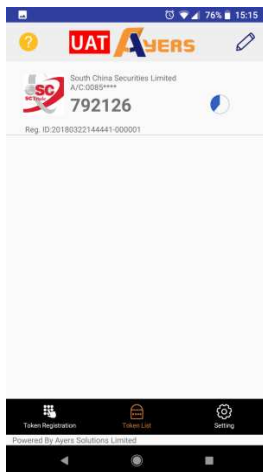Login and enter the one-time password generate by the Software Token

For the internet trading clients who are temporarily unable register the Software Token, please contact us at our Online Customer Services Hotline(852) 2111 2222. Customers can use email or SMS to receive the one-time password at the beginning of Two-factor Authentication implementation.